

Quality Policy

Quality plays a vital role in the Digitech TTS business operations;

Our objectives are to provide a service which meets all relevant legal standards and satisfies the needs of our customers by identifying our Key Performance Requirements:

- Team of Trained, experienced and efficient operatives, consultants to ensure customer requirements are minutely assessed and solution design proposed and delivered with highest efficiency.
- Provision of service to meet client deadlines.
- Key Operatives and Consultants across the globe, we achieve 24 hour availability to support our customers.
- Efficient handling of enquiries and administration.

Quality is a shared responsibility for management, all employees and those business associates who provide us with products, materials and services.

Digitech TTS has established Quality Policy driven by total commitment and continual improvement to the Quality Management System to provide services which are fit for purpose to suit their clients requirements to achieve customer satisfaction at all times.

To ensure consistent conformance to specified requirements and client expectation, the Company has implemented an effective Quality management system to the requirements of ISO 9001:2015

It is the effective operation of the Company procedures that ensures the efficient implementation of the Quality Management System and the following objectives apply to all Company Personnel:

- To strive for improved quality levels and promote Client perception of the Company quality at all times
- To ensure that the methods described within the Company Procedures accurately and adequately describe the activities being performed to achieve total customer satisfaction
- To take timely and effective action to prevent both non-compliances and corrective action situations arising
- To ensure correct use of company forms and measurement systems that will give objective evidence of continual improvement of the Quality Management System until the specified company quality levels are not only achieved but can be positively verified and validated
- Management Reviews

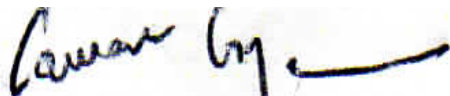
The company is committed to providing the resources, training and supervisory management for all personnel in order to support their function in providing a quality service. This Quality Policy is fully understood, implemented and maintained at all levels within Digitech TTS at all times and all employees are made aware of its requirements via:

- Being given a personal instruction of the Quality Management System
- Continuous quality audit and Management Reviews
- Regular KPI meetings with clients to ensure SLA is achieved at all times.

Position in Organisation: Director

Name: Gaurav Goyal

Signature



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